Participant 3: Log an error

Could possibly use a spot to add any additional information

General Comment fields already exists.

Participant 5: Log an error

I had a problem when entering an error without wanting to put in Physician details. The form came back with an error after I selected submit. It wanted me to enter a Physician Number. I was not able to enter any details. I could only continue by changing to Yes to Physician Details and entering each field. Also, when I went to enter the next error, I didn’t select clear first. I entered all the details but the submit button was not available. I had to select clear and start all over again. This was slightly annoying.  
Addressed in Work Item 4.6 of Transition Iteration Plan 2 – Bug reproduced and fixed.

Participant 6: Edit an error

If you accidentally hit clear there is no way to undo it, & there was no way to undo your changes.  
Addressed in Work Item 5.5 of Transition Iteration Plan 2 – Added a confirmation prompt

Participant 8: Add an error type

When I tried to add a medication type it kept coming up with a message saying “an error has occurred” so I wasn’t able to add one

Irreproducible server issue, but addressed – see Work Item 4.1 and Issue 1 of Transition Iteration Plan 2

Participant 9: Edit an error type

There was no way to delete an error type.

No changes made – minor usability issue that would have required overhaul-level changes to multiple moving parts of the system.

Participant 10: Add a medication type

When I tried to add a medication type it kept coming up with a message saying “an error has occurred” so I wasn’t able to add one.  
Irreproducible server issue, but addressed – see Work Item 4.1 and Issue 1 of Transition Iteration Plan 2

Participant 12: Add a patient type

Kept coming up with an error message, was not able to add a patient type.  
Irreproducible server issue, but addressed – see Work Item 4.1 and Issue 1 of Transition Iteration Plan 2

Participant 20: Metabase

When I clicked on reporting, the web browser said it couldn’t connect to the server, so wasn’t able to open it.  
Irreproducible server issue, but addressed – see Work Item 4.1 and Issue 1 of Transition Iteration Plan 2

Participant 21: Add Worker

I found that it was misleading that all the manage sections were called manage when all you can do is add a new worker/user etc. If you actually wanted to manage (edit/delete etc) them you had to go to the search function.  
No changes made – minor usability issue that would have required updating all user documentation.

With exception of users, there didn’t seem to be a delete option that I can recall. You obviously wouldn’t want it for everything (e.g. the errors) but I feel like there should be that option for some of the other sections (e.g. workers, if somebody leaves to work somewhere else, do they still need to be in the system?).  
No changes made – minor usability issue that would have required overhaul-level changes to multiple moving parts of the system.

Participant 22: Log an error

Yes though need more limiting of field sizes line in patient number to limit error input

No limitation on number so could be put wrong

No changes made – minor usability issue/ subjective beta tester issue

Participant 23: Edit an error

I tried three times to edit an error and it expected me to edit details I didn’t have like patient number when I only wanted to put in more details on the error itself

No changes made – unreproducible user error

Participant 26: Edit an error type

No would be afraid of entering the wrong details or changing the form wrongly. Must limit ability to change form

To easy to use and change things wrong

As state previously too easy to change  
No changes made – subjective beta tester issue

Participant 27: Add a medication type

Wouldn’t let me add an medication type

Couldn’t use for adding a medication type  
Irreproducible server issue, but addressed – see Work Item 4.1 and Issue 1 of Transition Iteration Plan 2

Participant 29: Add a patient type

Wouldn’t let me add a patient type

Easy to find the field to amend it but not working  
Irreproducible server issue, but addressed – see Work Item 4.1 and Issue 1 of Transition Iteration Plan 2

Participant 31: Add a user

Need to make password more challenging eg alpha numeric and upper lower case  
No changes made – Subjective beta tester issue

Participant 33: Change a user’s password

Ease of use maybe a bit too easy

No changes made – Subjective beta tester issue

Participant 34: Add a worker

It won’t let me add a worker  
Irreproducible server issue, but addressed – see Work Item 4.1 and Issue 1 of Transition Iteration Plan 2

Participant 36: Log an error

No, there are no patient details retrieved so can’t enter error details. Edits are then applied for missing fields and form can’t be saved.

Not prefilling patient details when populating form

No changes made – unreproducible server/user issue? Unclear reporting.

Participant 37: Download a CSV file of all data

Wouldn’t let me download or open the created csv file  
Addressed – see Work Item 4.4 and Issue 2 of Transition Iteration Plan 2 – problem reproduced but found to be too difficult to fix due to base incompatibility between the mechanism used for exporting and our database structure. Functionality was an extra ‘nice-to-have’ and therefore support could be dropped.

Participant 38: Add an error type

It won’t let me add a patientor errorctype etc from the drop down box but it will from admin home maybe make it one or the other  
Irreproducible server issue, but addressed – see Work Item 4.1 and Issue 1 of Transition Iteration Plan 2

Participant 39: Log an error

Doesn’t need both admin home links and drop down links is double dipping and may confuse some users  
No changes made – minor usability issue

Participant 40: Edit an error

No. No patient details returned. Also choosing physician details Yes then choosing No still has the error on form message  
Addressed in Work Item 4.6 of Transition Iteration Plan 2 – Bug reproduced and fixed.

It was compact but I would prefer the form has patient details displayed then can use show fields to brin up other fields

Hides all fields  
No changes made – Subjective beta tester issue

Participant 41: Add an error type

No, Trying various terms just returned an error but did not indicate why the error occurred. Duplicate forms with the same process

Nothing, doesn’t show fields

Irreproducible server issue, but addressed – see Work Item 4.1 and Issue 1 of Transition Iteration Plan 2

Participant 43: Add a worker

Fields were visible

Could merge several forms and allow fields to be added and edited as necessary  
No changes made – minor usability issue

Participant 44: Download a CSV file of all data

Yes except that the download button is not working

Addressed – see Work Item 4.4 and Issue 2 of Transition Iteration Plan 2 – problem reproduced but found to be too difficult to fix due to base incompatibility between the mechanism used for exporting and our database structure. Functionality was an extra ‘nice-to-have’ and therefore support could be dropped.

Participant 45: Making a report using Metabase

No too confusing I got on the meta base but couldn’t find any area to tell me how to make or collate a report

Too confusing

No changes made – Subjective beta tester issue